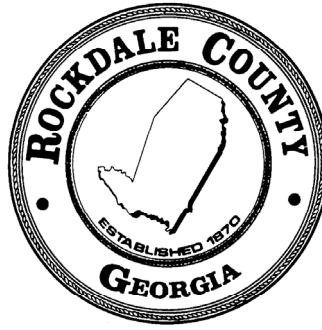


BOARD OF COMMISSIONERS

OSBORN NESBITT, SR., CHAIRMAN
Sherri L. Washington, Commissioner Post I
Dr. Doreen Williams, Commissioner Post II



DEPARTMENT OF FINANCE
MICHELLE IRIZARRY, CFO
TELEPHONE: 770-278-7555
FACSIMILE: 770- 278-8910

Addendum No. 5

**RFP No. 23-21
ROCKDALE WATER RESOURCES COMMUNICATIONS CONTACT CENTER
SOLUTION**

September 20, 2023

RFP #23-21 is hereby amended as follows:

- 1. THIS RFP HAS BEEN EXTENDED TO THURSDAY, SEPTEMBER 28, 2023, BY 2:00 PM.**
2. All other conditions remain in full force and effect.
3. If a proposal has been submitted and anything in this Addendum causes the contractor to change the item offered or to increase or decrease the proposal price, the new price and/or changes will be inserted below:

4. All contractors under this Request for Proposal are kindly requested to acknowledge receipt of this Addendum on the Proposal Form, page 13 of this RFP.

Tina Malone

Tina Malone, CPPB CPPO
Purchasing & Procurement Manager
Department of Finance, Purchasing Division