

ROCKDALE COUNTY WATER RESOURCES  
CUSTOMER DEPOSIT POLICY REVISION TO  
INSURE FINANCIAL STABILITY  
**4-23-2019**

**Purpose**

**To replace Deposit Policy #2004-1-15, by amending the Customer Deposit Policy required for water and/or sewer services to be provided by Rockdale County Water Resources and to ensure the continued financial stability of Rockdale County's Water Enterprise Fund.**

**Residential Deposit Requirements Policy**

- Deposits for residential customers will be determined by a soft inquiry which doesn't negatively impact the customers' credit.
- Depending on inquiry either no deposit will be required or standard deposit per RWR Rate Schedule.
- If any customer is on the disconnect list due to non-payment, the customer will be required to pay a deposit or and additional deposit in addition to making a payment for disconnect fee. Also, a customer is required to pay all past due bills for the account is considered current.
- Deposit for customers with no valid state issued picture ID and social security number will be refunded only after account is terminated.
- This policy doesn't apply to any resident participating in the Landlord Agreement Program.

**Residential & Non-Residential Deposit Rates**

- Deposit rates for Residential & Non-Residential Accounts follow the Water & Sewer New Service Deposit resolution approved by the BOC which is determined by meter size.

**Residential Deposit Credit/Refund Policy**

- Residential Customer deposits will be reviewed monthly to determine if no penalties, no service disconnections and no returned instruments have occurred on account within a 12-month period. If account has a good pay history for 12 months the deposit will be applied to account.
- After an initial 12 months of continuous service and a deposit wasn't credited due to penalty, returned check or disconnection, only after 12 consecutive months of good pay history can a deposit be applied to account.
- All Residential accounts qualifying for deposit credit will be applied to account.
- If terminating account, deposit will be applied to final bill, so any remainder will be refunded and mailed to forwarding address provided by customer.
- If no valid state issued picture ID and social security number, a deposit refund will only be process when an account has been terminated. Deposit will be applied to final bill, so any remainder will be refunded and mailed to forwarding address provided by customer.

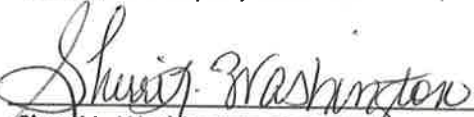
**Non-Residential Deposit Credit/Refund Policy**

- Non-Residential deposit refunds will be applied to account only after terminating service and if a balance occurs a check will be processed and forwarded to address provided.

This 14<sup>th</sup> day of May, 2019.

Rockdale County, Georgia  
Board of Commissioners

By:   
Osborn Nesbitt, Sr., Chairman

By:   
Sherri L. Washington, Commissioner Post I

By:   
Dr. Doreen Williams, Commissioner Post II

Attest:

By:   
Jennifer Rutledge, County Clerk

Approved as to form:


By:   
M. Qader A. Baig, County Attorney

Table for Recommended Customer Deposits

Meter Size	Rate Code	Avg. Usage (2003)	Current Water Deposit	Proposed Water Deposit	Current Water and Sewer Deposit	Proposed Water and Sewer Deposit
5/8" Residential	W01	6	50.00	50.00	90.00	110.00
1" Residential	W02	7	105.00	70.00	230.00	140.00
1 1/2" Residential	W03	10	215.00	100.00	455.00	230.00
2" Residential	W04	22	340.00	220.00	730.00	460.00
3" Residential	W05	0	745.00	will calculate	1595.00	will calculate
4" Residential	W06	0	1275.00	will calculate	2735.00	will calculate
6" Residential	W07	0	2660.00	will calculate	5695.00	will calculate
8" Residential	W08	0	3835.00	will calculate	8200.00	will calculate
10" Residential	W09	0	6175.00	will calculate	13210.00	will calculate
5/8" Non-Residential	W21	7	50.00	50.00	90.00	120.00
1" Non-Residential	W22	17	105.00	130.00	230.00	290.00
1 1/2" Non-Residential	W23	35	215.00	270.00	455.00	590.00
2" Non-Residential	W24	61	340.00	450.00	730.00	1020.00
3" Non-Residential	W25	355	745.00	will calculate	1595.00	will calculate
4" Non-Residential	W26	294	1275.00	will calculate	2735.00	will calculate
6" Non-Residential	W27	422	2660.00	will calculate	5695.00	will calculate
8" Non-Residential	W28	422	3835.00	will calculate	8200.00	will calculate
10" Non-Residential	W29	10129	6175.00	will calculate	13210.00	will calculate
Detector Check	W50	12	0.00	100.00	0.00	230.00
5/8" w/Fireline Res.	W61	0	50.00	60.00	90.00	130.00
1" w/Fireline Res.	W62	6	105.00	80.00	230.00	170.00
1 1/2" w/Fireline Res.	W63	0	215.00	110.00	455.00	280.00
2" w/Fireline Res.	W64	0	340.00	250.00	730.00	560.00
3" w/Fireline Res.	W65	0	745.00	will calculate	1595.00	will calculate
4" w/Fireline Res.	W66	0	1275.00	will calculate	2735.00	will calculate
6" w/Fireline Res.	W67	0	2660.00	will calculate	5695.00	will calculate
5/8" Fireline Non-Res	W68	3	50.00	50.00	90.00	110.00
1" Fireline Non-Res	W69	25	105.00	200.00	230.00	450.00
1 1/2" Fireline Non-Res	W70	18	215.00	180.00	455.00	400.00
2" Fireline Non-Res	W71	67	340.00	520.00	730.00	1160.00
3" Fireline Non-Res	W72	142	745.00	will calculate	1595.00	will calculate
4" Fireline Non-Res	W73	166	1275.00	will calculate	2735.00	will calculate
6" Fireline Non-Res	W74	56	2660.00	will calculate	5695.00	will calculate
8" Fireline Non-Res	W75	422	3835.00	will calculate	8200.00	will calculate
10" Fireline Non-Res	W76	1634	6175.00	will calculate	13210.00	will calculate
2" w/8" Fireline	W77	39	340.00	460.00	730.00	1000.00
2" w/6" Fireline	W78	46	340.00	460.00	730.00	1000.00